EXSYS Case Study

Pension Fund Advisor

Nestle Foods Corporation

Nestle Foods has developed a knowledge automation system which provides information on an employee's pension fund status.

The corporation made certain modifications to the original pension fund plan, to bring it into conformance with new standards. Understandably, these changes created a considerable amount of confusion for the participants as well as additional work for the personnel departments fielding questions from all concerned.

This knowledge automation system is not intended to be the official pension "calculator", but rather a means of giving participants the ability to conduct private interviews with a pension fund expert and ask "What-Ifs". By providing this knowledge automation system to all of the personnel departments, a participant may become far more confident in personal financial planning decisions and the personnel department may focus on other pressing issues.

They have also built Smart Questionnaires, which produce customized contracts, which meet environmental compliance. The system results deliver PDF reports ready for completion and signatures.